

Join a Zoom virtual health visit from a smartphone or tablet

Download the 'Zoom Cloud Meetings' app.

Apple iOS: Needs iOS 8.0 or higher. Compatible with iPhone, iPad and iPod touch. apps.apple.com



Android: Needs Android 5.0 or higher. play.google.com



Information Resources https://tinyurl.com/phsazoompt



Technical Support

Please contact the patient helpdesk. Contact information can be found in your virtual health visit invitation.

Run a test before your visit https://zoom.us/test



Join your virtual health visit

- L. Check your email inbox and junk box for a virtual health visit invite.
- 2. Tap the URL link to join your visit.



3. A. If your device <u>already has</u> the **Zoom Cloud Meetings app**, it will open automatically.

B. If your device <u>does not have</u> the **Zoom Cloud Meetings app**, your browser will open with a link to download it from the app store.

 Download the free Zoom Cloud Meetings app and go back to your virtual health visit invite and tap the URL link again.



- 4. If you cannot download or run the mobile app:
 - Join from a computer or laptop by downloading the <u>Zoom Client for Meetings</u>, or
 - Join from a computer or laptop web browser in Google Chrome, Safari, Firefox, or Edge.
- Zoom for Virtual Health Visits Version Date

Version Date: November 16, 2020

PHSA Office of Virtual Health

Providing support for Zoom for Healthcare to:



- 5. Enter your name, as recognized by your provider.
- 6. You will be assigned to a waiting room or be placed on hold until your provider starts the virtual health visit. Please wait for your provider.

Welcome to the waiting room. The host will let you in soon.

Image: Ima

Allow Zoom to use your microphone and camera (only needs to be done the first time you use the app)

After being admitted into the virtual health visit:

1. Allow Zoom to use your microphone so your "Zoom" Would Like to Access provider can hear you. the Microphone For people to hear you during meetings, Zoom needs access to your microphone. Don't Allow OK 2. Tap Call using Internet Audio so you can hear To hear others your provider. please join audio Call using Internet Audio Call My Phone Cancel 3. Allow Zoom to use your camera so your "Zoom" Would Like to Access provider can see you. the Camera For people to see you during meetings, Zoom needs access to your camera. Don't Allow OK

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Providing support for Zoom for Healthcare to:



Start the virtual health visit with your provider

